

New Risk ID	Risk Level	Risk Title	Risk Description	Risk Owner Job Title	Primary Risk Category	Controls and Mitigations in Place	Residual Risk - Total	Direction of Travel (from previous quarter)	Current Quarter Review Summary
AD004	Retained	Failure of care provider	A care provider suddenly being unable to deliver services could lead to a Health and Safety Executive (HSE) breach or harm to individuals resulting in a violation of statutory duty and financial consequences.	Assistant Director - Community and Performance	Business Continuity	<ol style="list-style-type: none"> Through the Covid-19 pandemic we have continued to keep in place controls and mitigations to reduce the risk of provider failure within the borough. Actions we're taking to mitigate risk of provider failure through Covid-19 are: Regular collection of information (PPE, Covid-19 cases, staffing levels, hospital admissions) to target support where it is needed most. Developed a new One Care Home approach, working with health colleagues to provide clinical support to care homes. The service also continue to ensure all new contracted services have due diligence undertaken at the start of each contract to ensure quality and sustainability of providers. If issues are identified then there is a clear provider concerns process, to access risk to individuals and support improvement. There is also a clear provider failure/closure approach to manage closure of homes and safe transition of individuals if required. Work continues to monitor the sustainability of the sector and explore best use of council resources to support this (including the awarding of inflationary uplifts). The service are also reviewing business continuity plans with care homes in response to the new mandatory vaccines regulations to ensure that homes a) have plans to deal with staff shortfalls and recruit accordingly and b) assess risks to residents and ensure resident needs can be met. The Integrated Care Quality team has recently established a 'markets, sustainability and contracts' function to review risks of provider failure across ASC markets. Working across North Central London region to have a coordinated approach, share best practice and support care providers across the region. 	16	Same	Since the last update, the council has safely facilitated the decant of the Nursing Home which temporarily closed by the provider for refurbishments. The home is expected to reopen in 2023. There are still two care homes in provider concerns, the Care Quality team are working very closely with both providers, CQC and NHS colleagues to oversee improvements and provide supportive challenge. In both instances, the council has also co-ordinated reviews of all our residents and reached out to other placing authorities to ensure they do the same, as a means of assuring ourselves resident needs are being met. In addition, two other older adults care homes will be closing by the end of the year. The decision to close was made by the owners, the CQ team will be supporting residents to safely move to alternative homes.
AD017	Retained	Shortage of community equipment	Nationwide delays in equipment supply caused by Covid-19 pressures and Brexit uncertainties could lead to shortages of frequently used items and delays in discharging people from hospital or people receiving prescribed equipment resulting in negative impacts to their health and wellbeing and financial implications to the council.	Head of Care Quality	Statutory Duty	<ol style="list-style-type: none"> The council is working very closely with contractor to monitor and mitigate risk, including: <ul style="list-style-type: none"> Increased focus on collections where appropriate to recycle/reuse equipment which is unused. Prescribers are advised to inform contractor if they are aware of any unused items in the community. Contractor is driving a collection campaign via social media posters and focus phone calls to existing customers. Additional driver allocation to increase collections of Out of Stock (OOS) items. Reviewing and triangulating data on number of people, length of time waiting and assessing risk. Out of stock list is shared with prescribers to explore suitable alternatives and to encourage prescribers and authorizers to not place/authorize orders for products that are out of stock <ul style="list-style-type: none"> OOS list updated daily on Online ordering system. OOS list shared with prescribers via regular emails, prescriber meetings and newsletters. Contractor/council contract officer review OOS list 2x weekly; council officer challenge and encourage provider securer products asap. <ul style="list-style-type: none"> Close Technical Equivalents (CTEs) are explored and authorised in the interim without delay. Contractor continue to explore alternative suppliers, explore stock availability in their other depots. Contractor/council officer in regular contact with neighbouring LA/health authorities to ascertain supply issues/explore opportunities for joint working to resolve stock issues e.g. NCL CCG/LAS. Occupational Therapy (OT) lead (Equipment) working with prescribers to risk assess and consider any of the available standard stock products (as an alternative) as a temporary solution to safely meet people's needs. OT managers are advised to explore same approach in the interim when discussing cases with OT teams. Increased communication to A&H team leads, SMT to brief OOS issues; to manage expectation on both prescriber/ end user; and to encourage joint working to use available equipment efficiently . 	15	Same	The provider remains in the formal provider concerns process. Although the backlog has reduced there are still challenges and progress against the action plan remains slow. The council continues to progress contingency plans and consider all options for ensuring service stability.
AD016	Retained	Leisure management contract - annual payment	Financial performance impacted by Covid-19 and leisure centre closures in 2020/21 could lead to the agreed contract commercial position not being achieved resulting in negative impacts to the agreed Annual Payment Profile with the operator and Medium-Term Financial Strategy (MTFS) savings targets.	Assistant Director - Greenspaces & Leisure	Finance	<ol style="list-style-type: none"> Performance and Commercial Meetings in place with operator which includes representation from LBB finance and a third party consultant (FMG consulting). Information shared with Director of Resources and Executive Director, Communities, Adults & Health to aid decision making processes. 	15	Same	Contract and schedule variations are currently being concluded with HBPL and GLL.
AD018	Retained	Leisure management contract - annual payment - energy costs	Increasing cost of energy and failing to explore/implement mitigations could lead to financial pressures for the operator and the agreed contract commercial position not being achieved, resulting in negative impacts to the agreed Annual Payment Profile with the operator and Medium-Term Financial Strategy (MTFS) savings targets.	Assistant Director - Greenspaces & Leisure	Finance	<ol style="list-style-type: none"> Performance and Commercial meetings take place with the leisure operator to monitor the financial and business continuity risks, and identify solutions. Meetings include representation from LBB Finance and a third party consultant (FMG Consulting). 	15	Same	Increased utility costs continue to present a risk and financial pressure to the industry. The Government has agreed to fix energy unit prices at current levels for six months - this is however a continued inflated cost for GLL to meet. It is unknown what Government support is available post six months and an announcement is anticipated. GLL continue to pursue energy saving opportunities. Pool covers have been installed at New Barnet and Barnet Copthall leisure centres to assist in reducing energy consumption.
AD001	Retained	Increased overspend to meet statutory duties	Uncertainty about future demand for services, increasing complexity and cost of care packages, the availability of hospital discharge funding streams and support, legislative changes, could lead to a worsening budget overspend for the service resulting in insufficient resources to meet statutory obligations and a deterioration in the council's overall financial position.	Executive Director - Adults and Health	Statutory Duty	<ol style="list-style-type: none"> The council's budget management process (MTFS) forecasts demographic growth and pressures over a multi-year period. Budget and performance monitoring and management controls are used throughout the year. The MTFS to 2024 is set and adult social care will continue to undertake initiatives focused on reducing and managing future demand. The council will also liaise with Health to submit Covid-19 returns, understand when funding will cease, the transition process and any communication activities required. 	20	Same	The risk remains high at the end of Q2, although the service continues to do all it can to manage the budget whilst meeting statutory duties. There is an increasingly pressured health and social care system and social care market. Actions include senior sign-off of all high-cost packages, the negotiation of rates (including block contracts), quick reviews of people following discharge from hospital to ensure a proportionate level of care as people recover, the use of equipment and technology wherever suitable and maximising the benefits of enablement services. As part of 23/24 business planning a review of 22/23 savings has been carried out and remains on track to deliver. Inflation and pressures (since budget setting snapshot) are being reviewed alongside savings and demand management opportunities for the 23/24 business planning period.
ASS004	Retained	Non-compliance with data protection legislation including GDPR	Council staff and partners failing to follow GDPR legislation including the organisation's policy and processes could lead to data protection breaches resulting in enforcement action and monetary fines, complaints, adverse impact on individuals and claims for compensation.	Head of Assurance and Business Development	Information Governance	<ol style="list-style-type: none"> Information Management's framework of policies, and a specific data protection toolkit controls is published and regularly reviewed All staff receive e-learning (including at induction) and follow up training offered in more sensitive areas There is effective incident management, and Information Management Governance Groups Council wide Security Board meets quarterly, chair by the SIRO and Security Operations Forum, meets monthly, chaired by the deputy SIRO Key contacts within the council have been receiving guidance Ongoing communications to council staff on information management guidance E-learning reminder to all staff, included in initial induction pack for new starters 6-monthly reporting to CMT for discussion and review. 	16	Same	A review of the issues regarding non-completions of mandatory e-learning has commenced and findings will be presented before the next Security Board in December 2022. Initial findings would suggest that the primary concern relates to the inaccuracies of HR Core data stemming from the non-completion of leaver and mover forms by Line Management. The risk rating will be re-evaluated following further work to improve this dataset.

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RE024	Joint	Storage at Wingfield House	Inadequate storage facilities could lead to evidence being improperly stored resulting in a failure to meet legal requirements and disruption to service delivery.	Executive Director - Assurance	Statutory Duty	1. Evidence has been transferred to Wingfield House and the building has been made secure by facilities. The keys are in the possession of Regulatory Services and under secure storage.	16	Increased	This risk has been increased from 12 to 16. A recent break-in has highlighted that the site is not suitable for evidence storage. A police investigation ensued, however as no items appeared to have been taken the investigation was inconclusive. Owing to no damage at point of entry, this suggests access was gained by key holders, whether these were past or present key holders remains to be established by Estates who continue to monitor the situation. The continued risk remains that a long-term secure storage solution for evidence is needed.
ES033	Joint	Strain on SEN transport	An increase in the number of borough ECHPs could lead to increased demand on SEN Transport resulting in additional resource requirements to meet additional demand.	Assistant Director - Education, Strategy and Partnerships/ BELS Chief Executive	Statutory Duty	1. Meeting with Head of Service (Transport Brokerage and Contract Management) regularly 2. Promoting Personal Budgets and Independent Travel Training 3. Including SEN Transport considerations in discussions about increased specialist provision	16	New	This is a new risk for Q2. There has been a 30% increase in the number of children and young people in receipt of SEN transport over the last two years. Forecasting an overspend of £243,000 on a total budget of £5.5m. Meeting with the council to discuss additional funding required.
ES034	Joint	Statutory timescale failure	An increase in ECHPs and children with Autism could lead to pressures on staffing in a Early Years and specialist teacher support, as well as in the SEN team resulting in limited support to children in schools, demand for independent out of borough placements and increased provision requests via SENDT tribunal, as well as an difficulties for SEN staff to complete annual reviews within statutory timescales resulting in increased in complaints and financial costs.	Assistant Director - Education, Strategy and Partnerships/ BELS Chief Executive	Statutory Duty	Business case has been prepared for additional staffing	16	New	This is a new risk for Q2. Budget pressure bid put into the council in order to employ additional Annual Review Co-ordinators and new EHCP writers.
C&P037	Retained	Capex project costs and overall viability of scheme	The combined risk of construction cost increases; through inflation, changes in scope and lower than anticipated revenue projections may result in the project being less financially viable than the approved business case. The consequence of this would be increased costs and a potentially lower premium for LBB.	Assistant Director - Development Delivery	Finance	1. Periodically review development appraisal to assess the viability of the scheme. 2. Continue to manage the design and cost plan process. 3. Implementation of robust procedure in place to manage workstreams and cash flow within the approved budget forecast. Provide updates regularly at project board and weekly review meetings. 4. Adjusted the construction procurement strategy to reflect the market which comprises a two-stage tender process that enables a preferred contractor to be selected at the second stage to work with the council on an agreed tender price. 5. Value engineer to manage any potential cost overspending.	15	Same	Continued uncertainty over the project scope is keeping this risk score high. The recent scope changes mean the project programme and cost plans are to be updated and approved. The updated development appraisal is due to be issued by September 2022, providing more certainty regarding the viability and benefit of the project. KPMG (the scheme's financial advisors) have provided advice and financial modelling to monitor future revenue projections. With this additional certainty, treatment actions can take effect, such as value engineering to reduce capital cost. These treatment actions are being reviewed on a monthly basis.
TBG003	Joint	Viability of the Housing Revenue Account business plan	External pressures such as above projected interest rates, changes in legislation and carbon neutrality on the Housing Revenue Account (HRA) could lead to the HRA business plan becoming economically unviable resulting in a reduction in service provision to residents or the general fund needing to support the HRA.	Head of Housing and Regeneration	Finance	1. Housing Revenue account business plan model provided by Savills. 2. The HRA Business Plan is monitored twice yearly by Housing and Growth Committee. 3. Plans to develop and acquire new council homes 4. Advanced borrowing - money borrowed in advance whilst interest rates are low.	16	Same	An element of this risk has now materialised and is being managed as an issue: a response has been sent to Government on the recent rent consultation and next steps / their response is anticipated in Q3, so that an updated paper can be taken to Housing and Growth Committee in January 2023 to agree the new rent levels for 2023/24. Lobbying alongside London Councils is taking place to ensure Government are aware of the potential impact. There remain other elements of this risk in terms of inflation, cost increases and changes in legislation so keeping this risk open.
C&P038	Retained	Variations to budget for parking	Changes in car usage or behaviour change as a result of external forces (e.g. new working arrangements following the pandemic, new policies/legislation, economic situation, etc) could lead to an unplanned reduction in income resulting in pressure on the general fund and the ability to fund other projects.	Assistant Director - Parking	Finance	1. Budget setting/monitoring process - monthly reporting 2. Tracking income levels regularly 3. Medium term financial models to be widely shared and understood 4. Strong activity linking to all budget monitoring and close contract management.	16	Reduced	Changes to motorist behaviour following Covid-19 appear to have stabilised at a lower than previous level. The Parking team will continue to monitor it. Whilst the Parking Programme contains potential for compensatory measures there are budget requirements to deliver and inherent risk in the ability of a large programme to deliver savings by a specific date.
C&P055	Retained	Winter service depot	The winter service lease agreement with Harrow coming to an end could lead to the council being unable to find an alternative location for winter service provision resulting in business continuity implications if the service cannot be provided and a breach of statutory duties.	Director - Street Scene	Business Continuity	1. There is a Depot Board in place to review strategic requirements for the services provided at Barnet depots. 2. Board to agree an interim arrangement for when we vacate Harrow Depot until the permanent salt barn and plant storage has been finalised.	15	Same	The new temporary salt barn at Oakleigh Road is now complete and salt deliveries commenced early October 2022. This will reduce the dependence on Harrow. The council is still using Harrow for the reserve salt storage. Therefore, the Harrow risk now only relates to contingency plans rather than the whole operation.
C&P026	Retained	Major project delivery failure	Lack of periodic review of project management controls and resource capacity as the capital programme (inc. Hendon and Brent Cross) could lead to projects being delayed and future growth plans undermined resulting in stakeholder dissatisfaction, delays in delivering growth, financial and commercial damage.	Deputy Chief Executive	Finance	1. Project Director appointed for significantly sized projects. 2. Additional PMO support appointed. 3. Monthly project meetings and reviews. 4. Appropriate Governance Boards established covering each portfolio. 5. Integrated programme management office established. 6. PMO monitor programme wide resource as well as interfaces between projects. 7. Ongoing action weekly and monthly meetings which feed up to Hendon and Brent Cross Governance boards and other relevant boards. 8. Monthly finance and commercial meetings are now taking place and these review resourcing gaps. 9. A communications plan is in place and a communications specialist is employed to manage communications and stakeholder management and to put in place some required communications tools so that the project can be managed effectively. 10. Governance, project controls and project status to be reviewed at regular frequencies and at project gateways as a minimum.	15	Same	New portfolio leads are in place. Work is still required to improve the induction process and reduce examples where improvement is necessary.

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C&P017	Retained	Capital projects supply chain issues	Supply chain issues (rising labour and material costs, labour and material availability issues, fuel shortages) experienced by capital projects could lead to project delays and/or price increases resulting in impacts to the viability of projects and the delivery of outcomes on time.	Director - Growth	Finance	<ol style="list-style-type: none"> 1. Project cost plans and business cases to assume high rate of inflation. 2. Projects to ensure regular gateway checks are undertaken including updated cost plan to recheck scheme viability. 3. Identify and consider methods of construction with reduced likelihood of cost inflation. 4. Identify areas for value engineering to be called upon if necessary. 5. Ensure appropriate provisions within construction contracts to protect the council. 6. Where shortages are reported, check in with contractors to establish if there is any impact. 7. Schemes of high sensitivity or high value are carrying out additional cost planned reviews at a higher frequency. 8. Exploit all available opportunities for addition funding across the capital programme, including the teams that already have funding resources identified. 9. Quarterly update to CSB on current inflationary impacts to the construction industry. 	16	Same	Due to the nature of this risk, actions can only relate to how the council can be prepared to respond to increases rather than preventing them as this is a global issue at present. There are cost increases continuing to be reported across the sector. The situation was recently discussed at Capital Strategy Board and the council now has an indication of the impact on the capital programme.
STR010	Strategic	Impact of economic downturn on future development	Adverse market performance or an economic downturn could lead to impacts on the pace of development, construction and material costs, supply chain issues, increased business failure and adverse impacts to town centres resulting in increased demand for council services such as temporary accommodation, and a decline in the long-term economic and societal health of the borough.	Deputy Chief Executive	Finance	<ol style="list-style-type: none"> 1. Revise MTFS Growth Modelling to reflect income reduction scenarios for the council. 2. Appropriate governance in place - Steering Groups in place to discuss the impact of slow growth on the expected income for the council. 3. Continued engagement with developers on regeneration estates (e.g. Argent Related NHG, Countryside Properties, MHT). 4. Production of robust, high quality business cases including sensitivity testing. 5. Effective procurement processes and choice of contract type. 	16	Same	The service is continuing to actively engage with development partners and contractors to understand the implications of cost inflation and supply chain pressures. They are also undertaking sensitivity modelling for the delivery of the council's capital programme over the next five years. Project and governance management structures will continue to remain in place and are being kept under review to ensure fit for purpose. Mitigations are being managed across a number of Boards, including the Strategic Planning Operations Board, Growth and Regeneration Operations Board, Town Centre Strategy Board and Employment and Skills Board. Since last quarter, inflation remains high and the continued war in Ukraine has significantly contributed to the rise in energy costs, as well as various pressures on the supply chain for raw materials, although this does not yet appear to have translated into significant adverse impacts on the development pipeline in the borough.
C&P002	Retained	Affordability of BXC (Brent Cross West and associated Critical Infrastructure project)	Ineffective management of the Brent Cross budget, adverse macro-economic conditions or delays caused by third parties and external events could lead to pressure within the government grant funding budget resulting in increased costs to the council.	Deputy Chief Executive	Finance	<ol style="list-style-type: none"> 1. The Governance Board has oversight of the project budget and programme, monthly Client Review meetings are in place to review these. 2. Dedicated finance resource provides a direct liaison between the council's finance team and the project. 3. Ensuring mitigation plans are regularly reviewed and pursued to alleviate budget pressures (both cash flow and total cost) through robust project management and governance. 4. Regular updates are provided to Housing and Growth Committee to provide an update on mitigations strategy and to inform next steps. 5. Station funding and finance strategy has been reviewed by government board and will be finalised in summer 2022. 6. Proactive reprogramming to reflect the impacts of external events e.g. strike action on the construction schedule and project costs. 7. Strategy in place to recoup costs arising as a result of third parties including Network Rail. 	15	Same	As reported to previous committees and risk logs, the risks identified previously are currently crystallising as expected. The team has developed a proactive funding and finance strategy that is intended to deliver the completed station by late 2022. This strategy was formalised by Policy and Resources Committee on 29 September 2022 and is now in action. Since last quarter, external events including the Queen's funeral and strike action have added new pressure to the programme, which is currently being re-programmed and associated costs re-appraised. There is currently a significantly higher risk that construction is not completed before December 2022. The handback and commissioning programme cannot commence until construction is completed.
C&P031	Retained	Material and labour shortage	The compound effect of Brexit and the pandemic could lead to a shortage of building materials and skilled labour, resulting in higher Capex costs across all developments and an impact on project viability.	Assistant Director - Development Delivery	Finance	<ol style="list-style-type: none"> 1. Ensure efficient cost-led design and specification are adopted. Explore alternative construction methodologies/Modern Methods of construction (MMC) to reduce packages, skilled labour etc. 2. Cost to be reviewed through viability assessments at each stage. 3. Monitoring the development programme (to mitigate any delays which may result in increased exposure to cost inflation). 	16	Same	Last quarter's inflation has reportedly gone down marginally. This reduction has not been reflected in the current build cost and will continue to be monitored.
C&P032	Retained	Support for development	A sudden change in political and resident support to development schemes could lead to an impact on the will to support the development schemes resulting in reduced viability of the scheme.	Assistant Director - Development Delivery	Finance	<ol style="list-style-type: none"> 1. Closely monitor local news. 2. Liaise internally with Leader/CMT and Ward Members. 3. Monitor any changes to ensure sufficient time for assessing impact and adapt to incorporate the changes. 	16	Same	Since the last quarter, Danegrove has been confirmed to be withdrawn from the portfolio. The programme team will continue to brief the administration on progress. This will be closely monitored as it will have a programme and viability impact.
C&P033	Retained	Lack of liquidity in the financial markets	An economic downturn could lead to higher interest rates (public/private sector borrowing), making external funding sources more challenging and resulting in worsening viability of developments across the council.	Assistant Director - Development Delivery	Finance	<ol style="list-style-type: none"> 1. Monitor capital markets and discuss with LBB finance and external development partners quarterly.-Potential to look at alternative funding models. 2. Explore other government funding opportunities. 	15	Same	Last quarter's inflation has reportedly gone down marginally and will continue to be monitored, however the risk score remains the same until the trajectory is clear.
RE004	Joint	Unsafe/unhealthy living accommodation in private rented sector	A backlog of HMO licensing casework built up during the pandemic and work on the Homes for Ukraine project could lead to identification of issues being slower and all proactive activity to search for unlicensed properties being delayed resulting in residents being exposed to unsafe/unhealthy living conditions.	Head of Housing and Regeneration	Statutory Duty	<ol style="list-style-type: none"> 1. Triage and prioritisation system to sustain resources on highest risk cases, resource gaps due to staff departures/retirements in spring 2022 are being replaced, but not all positions filled yet. 2. Tracking of backlog cases to ensure that the list of properties requiring a site visit/assessment are known. 3. New additional and selective licensing schemes for HMOs adopted, additional licensing scheme approved to commence on 27th October 2022. Selective licensing scheme agreed to be paused until Spring 2023. 4. Further selective schemes went out for public consultation during Summer 2022, however the consultancy resource supporting this work departed and this limits the capacity to proceed to adoption. Next steps, when resources are identified, will be to review consultation feedback in detail. 5. New team leader position agreed January 2022 to facilitate uplift in management capacity for scheme implementation and wider staff recruitment processes (necessary for licensing scheme implementation). Interim resource recruited, with experience of teaching Environmental Health, for November 2022. 6. Continuous recruitment underway via Capita recruitment and other available channels such as Middlesex University student placements; with permanent roles, agency and temporary options available to candidates. 7. Resources secured to support backlog SPIR (£405k grant funding) and Additional Licensing Scheme (£225k reallocation of reserve allocations). Resource request to support Selective Licensing (£200k) submitted. The overall net cost for implementing all schemes/programmes is £0 cost to the council, with either grant funding or reserve allocations used only as a cashflow until the schemes are up and running. 8. Homes for Ukraine Officer started in September and other candidates have been interviewed and made offers for the backlog HMO licensing casework. 9. Backlog SPIR signed mid October 2022, Additional Licensing SPIR progressing through sign-off process to support implementation. 	16	Same	Approval has been gained to proceed with additional resource to work on the backlog. Recruitment continues with three out of four vacancies in the main HMO team filled and an officer being onboarded to fill one out of the two additional posts. Finding suitably qualified staff with acceptable salary expectations remains a challenge, and different mechanisms for recruitment are being explored to help address this challenge.

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TBG001	Joint	Increased demand for temporary accommodation	Failure to prevent households becoming homeless and a lack of suitable affordable accommodation options could lead to an increased demand for expensive temporary accommodation resulting in increased budget pressures in the General Fund.	Head of Housing and Regeneration	Finance	Deliver Homelessness and Rough Sleeping Strategy Objectives of Increase Prevention Activity and Reducing Temporary Accommodation Use by: 1. Ongoing project to look at further ways of reducing homelessness. 2. Regular performance indicators and financial monitoring. 3. Horizon scanning of legislation changes and lobbying for more funding from government. 4. In house lettings agency for procurement of PRS properties. 5. Improve insight and intelligence through housing supply and demand modelling. 6. Links to Housing, Homelessness and Growth Strategies outcomes. 7. Increase affordable housing supply through new build and acquisitions programmes. 8. Tracking ongoing impact of Homelessness Reduction Act & Covid related economic factors. 10. Covid impacts mitigation plan developed and incorporated into budget reporting & setting process	16	Same	Overall numbers in temporary accommodation continued to reduce in Q2, reaching the new lowest level in over a decade of 2076. Whilst positive, there are a number of factors which put this area at risk: large reductions in Private Rental Sector (PRS) properties available to rent, rental inflation in the PRS; increased likely demand linked to the cost of living/inflationary pressures on household finances; and slowing of acquisition activities due to market challenges and interest rate increases.
TBG002	Joint	Health, safety and compliance issues	Barnet Homes' failure to achieve regulatory requirements for the housing stock could lead to health, safety and compliance issues resulting in death to residents, staff and public, legal challenges and financial costs.	Head of Housing and Regeneration	Statutory Duty	1. Policies and procedures include H&S management system; training; induction for new staff; management structures for contract management 2. Supplier contracts/agreements for Temporary Accommodation providers include risk assessment 3. Violent and Abusive register & Vulnerable Tenant password scheme 4. Internal specialist HS&C function 5. Senior officer, Audit & Risk Committee, Resident Board & TBG Board oversight of HS&C 6. Comprehensive schedule of internal audit by Mazars 7. Policies & internal Exec/SMT leads for safeguarding 8. 3rd party expert advisors 9. Involvement on London Councils and MHCLG Directors Fire Safety forums 10. Approved £52m programme of fire safety works to higher risk blocks	15	Same	Good progress on delivery of the £52m fire safety programme continued during Q2, with the programme remaining on track for completion on time. Risk mitigation works at Large Panel System (LPS) blocks Stanhope and Holmsdale in N11 are due to complete in Q3. Lead member briefings in respect of redevelopment proposals for LPS blocks were delivered in Q2, with recommendations scheduled to be presented to the Housing and Growth Committee in November 2022.
CSG003	Joint	IT cyber security	A cyber attack could lead to the council being unable to operate resulting in widescale disruption and financial cost.	Assistant Director - Resident Experience and Digital	Business Continuity	1. There are multiple-layer firewalls to protect the environment. 2. Annual Security Health Check (Public Sector Network (PSN) Standard). 3. PCI Accreditation. 4. Annual review of over 100 cyber security controls, aligned with ISO 27001. 5. Anti-virus on the server estate. 7. Subscribe to National Cyber Security Centre (NCSC) early warning system and web check. 8. Receive weekly updates from NCSC to confirm vulnerability status. 9. Receive weekly and critical updates from Microsoft/ Capita. 10. Annual Cyber Security training and awareness for staff. 11. 24hr Emergency Response	15	Same	DLUHC assessment has taken place on technical recommendations, report to be reviewed but early indications are that training and awareness are still a big focus. Work is ongoing with Business Continuity leads to test plans particularly around the impact of a cyber attack. Scenario planning training is being developed in conjunction with Resilience. PwC audit will commence in October 2022. This quarter the service implemented Forcepoint, which scans websites prior to access and detects Malware and rolled out the migration to Galaxy VPN which will give better protection for remote access security.
STR013	Strategic	Cyber security	A cyber attack could lead to the council being unable to operate resulting in widescale disruption and financial cost.	Deputy Chief Executive	Business Continuity	1. Monthly contract management meetings in place to manage the contract and relationship with CSG 2. Monthly Partnership Operations Board for escalation of any issues identified 3. Joint risk being managed by CSG - IT with controls/mitigations in place. 4. Learning portal - mandatory training on Information Management/cyber security for staff 5. Remote working audit completed 6. Regular audits undertaken 7. PCI (payment card industry) accreditation 8. Management and oversight of the actions being carried out by CSG on the council's behalf (captured in the joint risk register). 9. BC leads have provided plans in case of a cyber security event	15	Same	DLUHC assessment has taken place on technical recommendations, report to be reviewed but early indications are that training and awareness are still a big focus. Funding has now been received from London Councils for training and the programme is being developed. Work is ongoing with Business Continuity leads to test plans particularly around the impact of a cyber attack. Scenario planning training is being developed in conjunction with Resilience. PwC audit will commence in October 2022.
STR027	Strategic	Cost of living	Financial hardship being experienced by more residents and businesses / to a greater degree could lead to increased demand for council services, increased local unemployment, more people in crisis and increased debt / non payment, resulting in pressure on services (capacity / turnaround times / quality of service) and pressure on the council's finances.	Executive Director - Resources	Finance	1. Prevention activity in place such as crisis funds, communications on sources of support and how to access, welfare advisers. 2. Continued communications with welfare and VCS partners 3. Support of Food Hub and foodbanks, usage is monitored	16	Same	Policy and Resources Committee signed off the proposed approach on 29 September 2022. The Resident Support Fund launched on 3 October 2022 and additional resource is going into the Revs & Bens team to manage demand. Additional funding is going to Barnet Together to support community groups. A communications campaign has gone live, and procurement of a data tool is required.